REPUBLIC OF KENYA COUNTY GOVERNMENT OF KAKAMEGA



COUNTY PUBLIC SERVICE BOARD

INTERNAL ADVERTISEMENT - NO. CPSB/2023/01

Pursuant to the Constitution of Kenya (2010) and the County Governments Act No. 17 of 2012, the County Government of Kakamega invites applications from **suitably qualified serving officers in the Kakamega County Government Public Service** to fill the following vacant positions on **promotion basis:**

DEPARTMENT OF PUBLIC SERVICE AND COUNTY ADMINISTRATION

1) POSITION: CHIEF HUMAN RESOURCE MANAGEMENT AND DEVELOPMENT OFFICER JOB GROUP CPSB 07 'M' – (1 POST)

Basic Salary Scale: Kshs. 49,000 x 2,170 - 51,170 x 2,550 - 53,720 x 2,650 - 56,370 x 27,50 - 59,120 x 2,920 - 62,040 x 3,080 - 65,120 p.m.

Duties and Responsibilities

- i. Coordinating Human Resource services in such areas as appointment, promotion, payroll management, discipline, pensions, establishment and complement control;
- ii. Analyzing the staffing levels and making proposals for succession planning;
- iii. Ensuring collection, collation and analysis of human resource management and development.
- iv. data from County Departments and Agencies and making appropriate recommendations;
- v. Analyzing human resource management and development issues emanating from County Departments and Agencies and initiating appropriate action;
- vi. Monitoring the implementation and effectiveness of Human Resource Management and development policies, guidelines and procedures in County Departments and Agencies;
- vii. Organizing, coordinating, monitoring and evaluating training programmes;
- viii. Managing the County human resource information systems;
- ix. Preparing and compiling reports on the implementation of Performance Management systems including Performance Appraisal Systems;
- x. Analyzing staff progression and making proposals for career development; and
- xi. Any other lawful duties that may be assigned from time to time.

Requirements for Appointment

For appointment to this grade, an Officer must have;

- i. Served in the grade of Senior Human Resource Management and Development Officer or comparable position for a minimum period of three (3) years;
- ii. Bachelor's Degree in Human Resource Management **OR** any related Social Science and Diploma or Postgraduate diploma in Human Resource/Personnel Management, Industrial Relations or Certified Human Resource Professional (CHRP) Course from a recognized Institution in Kenya;
- iii. Be a member of the Institute of Human Resource Management (IHRM) Kenya in good standing;
- iv. Certificate in Senior Management Course lasting not less than four (4) weeks from a recognized institution;

- v. Have a Certificate in computer application skills from a recognized institution; and
- vi. Have shown merit and ability as reflected in work performance and results.

2) POSITION: SENIOR HUMAN RESOURCE MANAGEMENT AND DEVELOPMENT OFFICER, JOB GROUP CPSB 08 'L' (6 POSTS)

Basic Salary Scale: 42,970x1,920 – 44,890x2000 – 46,890x2,110 – 49,000x2,170 – 51,170x2,550 – 53,720x2,650 – 56,370x2,750-59,120 pm.

Duties and Responsibilities

- i. Initiating action on human resource management services in such areas as appointment, Promotion, payroll management, discipline, pensions, establishment and complement control;
- ii. Verifying agenda and minutes for the County Human Resource Management Advisory committee;
- iii. Implementing human resource management and development decisions within existing rules, regulations and procedures;
- iv. Preparing and compiling reports on the implementation of Performance Management Systems including Performance Appraisal Systems, Rewards and Sanctions Frame work and Human Resource Information Systems;
- v. Conducting training needs assessment;
- vi. Preparing training plans;
- vii. Organizing training programs;
- viii. Updating and maintaining human resource management and development records; and

Requirements for Appointment

For appointment to this grade an officer must have: -

- i. Served in the grade of Human Resource Management and Development Officer I or comparable position for a minimum period of three (3) years;
- ii. Bachelor's Degree in Human Resource Management **OR** any related Social Science and Diploma or Postgraduate diploma in Human Resource/Personnel Management, Industrial Relations or Certified Human Resource Professional (CHRP) Course from a recognized Institution in Kenya;
- iii. Be a member of the Institute of Human Resource Management (IHRM) Kenya in good standing;
- iv. Have a Certificate in computer application skills from a recognized institution; and
- v. Have shown merit and ability as reflected in work performance and results.

POSITION: HUMAN RESOURCE MANAGEMENT AND DEVELOPMENT OFFICER I, JOB GROUP CPSB 09 'K' (2 POSTS)

Basic Salary Scale: Ksh. 38,270x1,470 – 39,740x1,520 – 41,260x1,710 -42,970x1,920 – 44,890x2,000 – 46,890x2,110 -49,000x2,170 – 51,170 p.m.

Duties and Responsibilities

- i. Handling Human Resource Management matters in the area of i.e. Recruitment, selection, placement, transfer, leave, training and development;
- ii. Provision advice on human resource matters within established policies, rules and regulations; and
- iii. Undertaking supervision, guidance, counseling, mentoring, and training and development in the unit or department.
- iv. Preparing briefs and providing secretarial services to the relevant Committee in the department;

For appointment to this grade, an officer must have: -

- i. Served in the grade of Human Resource Management and Development Officer II or comparable position for a minimum period of three (3) years;
- ii. Bachelor's Degree in Human Resource Management **OR** any related Social Science and Diploma or Postgraduate diploma in Human Resource/Personnel Management, Industrial Relations or Certified Human Resource Professional (CHRP) Course from a recognized Institution in Kenya;
- iii. Be a member of the Institute of Human Resource Management (IHRM) Kenya in good standing;
- iv. Have a Certificate in computer application skills from a recognized institution; and
- v. Have shown merit and ability as reflected in work performance and results.

4) POSITION: HUMAN RESOURCE MANAGEMENT ASSISTANT I, JOB GROUP CPSB 09 'K', (2 POSTS)

Basic Salary Scale: Ksh. 38,270x1,470 – 39,740x1,520 – 41,260x1,710 -42,970x1,920 – 44,890x2,000 – 46,890x2,110 -49,000x2,170 – 51,170 p.m.

Duties and Responsibilities

Duties and responsibilities at this level will entail: -

- i. Management of complement control, salary administration, pension administration, in accordance with the laid down regulations.
- ii. Verify information relating to recruitment, appointment, transfer, human resource management information systems;
- iii. Assist in the implementation of the decisions on recruitment, appointment, transfer, human resource management information systems.

Requirements for Appointment

For appointment to this grade an officer must have;

- i. Served in this grade of Human Resource Management Assistant II, for at least three (3) years;
- ii. A Diploma in Human Resources Management or its accepted equivalent; and
- iii. Shown merit and ability as reflected in work performance and results.

POSITION: HUMAN RESOURCE MANAGEMENT OFFICER II, JOB GROUP CPSB 10 'J' (5 POSTS)

Basic Salary Scale: Ksh. 31,270 x 1,300 – 32,570 x 1,380 – 33,950 x 1,390 – 35,340 x 1,460 – 36,800 x 1,470 – 38,270 x 1,470 – 39,740 x 1,520 – 41,260 p.m.

Duties and Responsibilities

An officer at this grade will perform a variety of Human Resource Management duties of limited scope and complexity under the guidance and supervision of a more senior officer in a medium sized department or in a section within the Human Resource Division.

Specific dduties and responsibilities at this level will entail: -

- i. Verification of information relating to recruitment, appointment, transfers, Human Resource Management records and complement control;
- ii. Processing cases for the County Human Resource Management Advisory Committee and assisting in the implementation of the decisions thereof
- iii. Supervising and guiding clerical staff in the Division/Section.

Requirements of appointment

For appointment to this grade, an officer must have:

- i. A Bachelor's Degree in Human Resource Management OR any related Social Science and Diploma or Postgraduate diploma in Human Resource/Personnel Management, Industrial Relations or Certified Human Resource Professional (CHRP) Course from a recognized Institution in Kenya;
- ii. Certificate of membership to the Institute of Human Resource Management (IHRM) Kenya in good standing;
- iii. Have a Certificate in Computer Applications from an institution recognized in Kenya; and
- iv. Be a good team player with excellent interpersonal, communication and collaborative skills

6) POSITION: HUMAN RESOURCE MANAGEMENT ASSISTANT II, JOB GROUP CPSB 10 'J'/ (5 POSTS)

Basic Salary Scale: 42,970x1,920 – 44,890x2000 – 46,890x2,110 – 49,000x2,170 – 51,170x2,550 – 53,720x2,650 – 56,370x2,750-59,120 pm

Duties and Responsibilities

Duties and responsibilities at this level will entail: -

- i. An officer at this level will be deployed in specialized areas like salaries, pensions and complement control section and will handle complex clerical tasks of an analytical nature.
- ii. Implement certain decisions within the existing rules, regulations and procedures.
- iii. Supervise Human Resource Management Assistants, Clerical Officers and other staff below.

Requirements for Appointment

For appointment to this grade, an officer must have: -

- i. Served in the grade of Human Resource Management Assistant III or its equivalent for at least three (3) years;
- ii. Possess the following qualifications
 - Part I of the Certified Public Secretaries (K) Examination or its accepted equivalent; and
 - A Certificate course in management, records management, pensions, salaries or complement control **OR**
 - Diploma in Human Resources Management; and
- iii. Shown merit and ability as reflected in work performance and results.

POSITION: HUMAN RESOURCE MANAGEMENT ASSISTANT III JG CPSB 11 'H' (5 POSTS)

Basic Salary Scale: Kshs. 25,470x1,110-26,580x1,120-27,700x1,150-28,850x1,170-30,020x1,250-31,270x1,300-32,570x1,380-33,950 p.m.

Duties and Responsibilities

- i. An officer at this level will be deployed in a Human Resource Management unit in Agencies/Departments and will handle simple tasks of analytical nature.
- ii. The officer may be required to implement certain decisions within the existing policies, regulations and procedures.

Requirements of appointment

For appointment to this grade, an officer must have:

- i. Have served in the grade of Senior Clerical Officer for at least three (3) years;
- ii. Be in possession of either of the following qualifications: -
 - Part I of the Certified Public Secretaries (K) Examination or its accepted equivalent; and
 - A Certificate course in Human Resource Management, record management, complement control, pensions, salaries;

OR

- A Diploma in Human Resource Management or records management or its equivalent from a recognized institution; and
- iii. Shown merit and ability as reflected in work performance and results.

8) POSITION: SENIOR RECORDS MANAGEMENT OFFICER, JOB GROUP (L) – CPSB 08 (4 POSTS)

Basic Salary Scale: Kshs. 42,970x1,920 – 44,890x2000 – 46,890x2,110 – 49,000x2,170 – 51,170x2,550 – 53,720x2,650 – 56,370x2,750-59,120 pm.

Duties and Responsibilities

- i. Supervise, guide and develop staff working under him/her.
- ii. Implement records management initiatives and services in the various departments;
- iii. Respond to internal and external information enquiries;
- iv. Initiate appraisal and disposal of files/documents in liaison with National Archives and Documentation Services;
- v. Enable efficient and appropriate access to information;
- vi. Prepare accurate and timely recommendations for consideration by the senior departmental management;
- vii. Responsible for security and confidentiality of information and records.

Requirements for Appointment

For appointment to this grade an officer must have: -

- i. Served in the grade of Records Management Officer I JG CPSB 09 'K' or in a comparable or relevant position in the Public Service for a minimum period of three (3) years.
- ii. Bachelors degree in Records Management, Information Management or Information Science or Library and Information Studies or equivalent qualification from a recognised university;
- iii. Shown merit and ability as reflected in work performance and results.

9) POSITION: RECORDS MANAGEMENT OFFICER II JOB GROUP (J) – CPSB 10 (3 POSTS)

Basic Salary scale: Kshs. 31,270 x 1,300 - 32,570 x 1,380 - 33,950 x 1,390 - 35,340 x 1,460 - 36,800 x 1,470 - 38,270 x 1,470 - 39,740 x 1,520 - 41,260 p.m.

Duties and Responsibilities

- i. Ensuring security of files and documents;
- ii. Ensuring proper handling of documents;
- iii. Retrieval of documents
- iv. Receiving and dispatching letters and maintaining related registers;
- v. Preparing disposal schedules and disposing dead files in accordance with relevant Government regulations;
- vi. Conduct scanning functions of records and upload onto the ERP platform for universal access;
- vii. Ensure receipt and proper dispatch of mails and maintain related registers;
- viii. Provide Assistance in creating and maintaining a records management system.

Requirements for Appointment

- i. Served in the grade of Records Management Officer III JG CPSB 11 'H' or in a comparable or relevant position in the Public Service for a minimum period of three (3) years.
- ii. Diploma in Records Management, Information Management or Information Science or Library Science /Studies and Information Studies or equivalent qualification from a recognised Institution;
- iii. Shown merit and ability as reflected in work performance and results.

10) POSITION: RECORDS MANAGEMENT OFFICER III JOB GROUP (H) - CPSB 11 (7 POSTS)

Basic Salary Scale: Kshs. 25,470 x 1,110 - 23,310 x 1,070 - 24,380 x 1,090 - 25,470 x 1,110 - 26,580 x 1,120 - 27,700 x 1,150 - 28,850 x 1,170 - 30,020 x 1,250 - 31,270 x 1,300 - 32,570 x 1,380 - 33,950 p.m.

Duties and Responsibilities

- i. Receiving, Sorting and Filing of correspondences
- ii. Updating file indexes
- iii. Scan and upload files in the existing system
- iv. Ensure security and proper handling of records
- v. Maintain file movement records
- vi. File maintenance and repair
- vii. Retrieval of documents
- viii. Assist in records survey and appraisal in conjunction with the Kenya National Archives and Documentation Service
- ix. Undertake file census and execute file bring ups.

Requirements for Appointment

For appointment to this grade an officer must have: -

- i. Served in the grade of Senior Clerical Officer JG CPSB 11 'H' or Clerical Officer I JG CPSB 12 'G' in a comparable or relevant position in the Public Service for a minimum period of three (3) years.
- Diploma in Records Management, Information Management or Information Science or Library Science
 /Studies and Information Studies or equivalent qualification from a recognised Institution;
- iii. Shown merit and ability as reflected in work performance and results.

11) POSITION: CHIEF CLERICAL OFFICER JOB GROUP 'J' CPSB JG '10' (10 POSTS)

Basic Salary Scale: Kshs. 31,270 x 1,300 - 32,570 x 1,380 - 33,950 x 1,390 - 35,340 x 1,460 - 36,800 x 1,470 - 38,270 x 1,470 - 39,740 x 1,520 -41,260 p.m.

Duties and Responsibilities

An officer at this level may be deployed in any of the following Units/Sections to carry out clerical duties: Human Resource Management, General Registry, Supplies, Accounts or General Administrative Services.

Specific duties and responsibilities will entail:

- i. Compiling statistical records; carrying out transaction related to accounts or personnel information;
- ii. Filing receipts; receiving, sorting out, filing and dispatching correspondence;
- iii. Preparing initial documents for issuance of stores;
- iv. Verifying pension claims;
- v. Processing documents for issuance of licenses;
- vi. maintaining an efficient filing system and safe keeping of invoices;
- vii. Drafting agenda for cases due for presentation to the County Human Resource Management and Advisory Committee (CHRMAC)
- viii. Processing documents; managing registers; controlling movement of records and files; and
- ix. Ensuring safe custody of equipment, documents and records.

Requirements for Appointment

For appointment to this grade, an officer must have: -

INTERNAL ADVERTISEMENT FOR VARIOUS PROMOTIONAL POSITIONS IN THE DEPARTMENT OF PUBLIC SERVICE AND COUNTY ADMINISTRATION MARCH, 2023

- i. Served in the grade of Senior Clerical Officer for a minimum period of three (3) years;
- ii. Kenya Certificate of Secondary Education (KCSE) Mean Grade C- (Minus) or its equivalent qualification;
- iii. Passed the Proficiency Examination for Clerical Officers is an added advantage;
- iv. Certificate in any of any of the following disciplines: Human Resource Management (HRM), Business Administration, Kenya Accounts Technician Certificate (KATC), Supply Chain Management or Records Management lasting not less than six (6) months from a recognized institution;
- v. Certificate in computer application skills from a recognized institution; and
- vi. Shown merit and ability as reflected in work performance and results.

12) POSITION: SENIOR CLERICAL OFFICER JOB GROUP 'H' CPSB JG '11' (35 POSTS)

Basic Salary Scale: Kshs. 25,470x1,110-26,580x1,120-27,700x1,150-28,850x1,170-30,020x1,250-31,270x1,300-32,570x1,380-33,950 p.m.

Duties and Responsibilities

Specific duties and responsibilities will include

- i. Verifying compiled statistical records for accuracy;
- ii. Processing of human resource statistics;
- iii. Preparation of indents; processing of pension documents;
- iv. Preparation of agenda for CHRMAC;
- v. Maintenance of stores, records and equipment inventory;
- vi. Preparation of estimates of expenditure for general office services;
- vii. Assisting in planning office accommodation and layout;
- viii. Preparation of estimates of expenditure on general office services;
- ix. Safe custody of invoices, receipts and other records;
- x. Processing of documents for issue of licenses or certificates under relevant Acts;
- xi. Preparation and maintenance of records and ensuring proper maintenance of filing system.

Requirements for Appointment

For appointment to this grade, an officer must:

- i. Have served in the grade of Clerical Officer I for a minimum period of three (3) years;
- ii. Kenya Certificate of Secondary Education (KCSE) Mean Grade C- (Minus) or its equivalent qualification;
- iii. Possess a Certificate in any of the following disciplines: Human Resource Management, Business Administration, Kenya Accounts Technician Certificate (KATC), Kenya Administration and Management Examination (KAME) or any other approved equivalent qualification from a recognized institution;
- iv. Be in possession of an Information Communication Technology (ICT) certificate and be proficient in Word Processors, Spread Sheets, Presentation and Database; and
- v. Have shown merit and ability as reflected in work performance and results.

13) POSITION: SENIOR ASSISTANT OFFICE ADMINISTRATOR, JOB GROUP (L) CPSB JG '08' (5 POSTS)

Basic Salary Scale: Kshs. 42,970x1,920 – 44,890x2000 – 46,890x2,110 – 49,000x2,170 – 51,170x2,550 – 53,720x2,650 – 56,370x2,750-59,120 pm.

Duties and Responsibilities

Specific duties and responsibilities will include

i. Taking oral dictation;

- ii. managing e-office; word and data processing;
- iii. maintaining office diary, appointments and travel itineraries;
- iv. attending to visitors/clients;
- v. handling telephone calls;
- vi. coordinating schedules of meetings;
- vii. ensuring security of office records, equipment and documents including classified materials,
- viii. maintaining an up to date filing system in the office;
- ix. establishing and monitoring procedures for record keeping of correspondences and file movements; preparing responses to simple routine correspondence; managing office protocol and etiquette;
- x. supervising office cleanliness; managing petty cash; ensuring security, integrity and
- xi. Maintain confidentiality of information

For appointment to this grade, an officer must have:

- i. Served in the grade of Assistant Office Administrator I or Senior Office Administrative Assistant for a minimum period of three (3) years;
- ii. Diploma in Secretarial Studies from the Kenya National Examinations Council;

OR

- iii. Business Education Single and Group Certificates (BES & GC) Stages I, II and III from the Kenya National Examinations Council in the following subjects:
 - a) Shorthand III (minimum 110 w.p.m.)
 - b) Typewriting III (50 w.p.m.)/Computerized Document Processing III;
 - c) Business English III/Communications III;
 - d) Office Practice II;
 - e) Commerce II;
 - f) Office Management III/Office Administration and Management III;
 - g) Secretarial Duties II;
- iv. Certificate in Public Relations and Customer Care Course lasting not less than two (2) weeks from the Kenya School of Government or any other recognized institution;
- v. Certificate in Computer Applications from a recognized institution; and
- vi. Shown merit and ability as reflected in work performance and results.

14) POSITION: ASSISTANT OFFICE ADMINISTRATOR I, CPSB JG '09' K (5 POSTS)

Basic Salary Scale: Ksh. 38,270x1,470 – 39,740x1,520 – 41,260x1,710 -42,970x1,920 – 44,890x2,000 – 46,890x2,110 -49,000x2,170 – 51,170 p.m.

Duties and Responsibilities

- i. Taking oral dictation;
- ii. managing e-office;
- iii. word and data processing;
- iv. operating office equipment;
- v. attending to visitors/clients;
- vi. handling telephone calls and appointments;
- vii. maintaining office diary and travel itineraries;

INTERNAL ADVERTISEMENT FOR VARIOUS PROMOTIONAL POSITIONS IN THE DEPARTMENT OF PUBLIC SERVICE AND COUNTY ADMINISTRATION MARCH, 2023

- viii. ensuring security of office records,
- ix. equipment and documents including classified materials;
- x. preparing responses to simple routine correspondences;
- xi. establishing and monitoring procedures for record keeping of correspondences and file movements;
- xii. maintaining an up to date filing system in the office;
- xiii. ensuring security, integrity and confidentiality of data;
- xiv. managing office protocol and etiquette;
- xv. supervising office cleanliness;
- xvi. managing petty cash

For appointment to this grade, an officer must have:

- i. Served in the grade of Assistant Office Administrator II or Office Administrative Assistant I for a minimum period of three (3) years.
- ii. Diploma in Secretarial Studies from the Kenya National Examinations Council;

OR

Business Education Single and Group Certificates (BES & GC) Stages I, II and III from the Kenya National Examinations Council in the following subjects:

- a) Shorthand III (minimum 100 w.p.m.);
- b) Typewriting III (50 w.p.m)/Computerized Document Processing III:
- c) Business English III/Communications II;
- d) Commerce II;
- e) Office Practice II;
- f) Office Management III/Office Administration and Management III;
- g) Secretarial Duties II;
- iii. Certificate in Public Relations and Customer Care course lasting not Less than two (2) weeks from the Kenya School of Government or any other recognized institution;
- iv. Certificate in Computer Applications from a recognized institution; and
- v. Shown merit and ability as reflected in work performance and results.

15) POSITION: SENIOR OFFICE ADMINISTRATIVE ASSISTANT, CPSB JG '09' K (8 POSTS)

Basic Salary Scale: Ksh. 38,270x1,470 – 39,740x1,520 – 41,260x1,710 -42,970x1,920 – 44,890x2,000 – 46,890x2,110 - 49,000x2,170 – 51,170 p.m.

Duties and Responsibilities

- i. word and data processing;
- ii. operating office equipment;
- iii. ensuring security of office equipment, documents and records;
- iv. attending to visitors/clients;
- v. handling telephone calls and appointments;
- vi. maintaining diary and scheduling of meetings;
- vii. ensuring an up to date filing system in the office; supervision of office cleanliness;
- viii. handling routine correspondences;
- ix. managing office petty cash;

For appointment to this grade, an officer must have:

- i. Served in the grade of Office Administrative Assistant I for a minimum period of three (3) years;
- ii. Business Education Single and Group Certificates (BES & GC) from the Kenya National Examinations Council in the following subjects:
 - a) Typewriting III (minimum 50 wpm)/Computerized Document processing III;
 - b) Business English III/Communications II:
 - c) Office Practice II;
 - d) Commerce II;
 - e) Secretarial Duties II;
 - f) Office Management III/Office Administration and Management III

OR

Craft Certificate in Secretarial Studies from the Kenya National Examinations Council;

- iii. Certificate in Public Relations and Customer Care course lasting not less than two (2) weeks from the Kenya School of Government or any other recognized institution;
- iv. Certificate in Computer Applications from a recognized institution and
- v. Shown merit and ability as reflected in work performance and results.

16) POSITION: OFFICE ADMINISTRATIVE ASSISTANT I, CPSB JG '10' J (8 POSTS)

Basic Salary Scale: Kshs. 31,270 x 1,300 - 32,570 x 1,380 - 33,950 x 1,390 - 35,340 x 1,460 - 36,800 x 1,470 - 38,270 x 1,470 - 39,740 x 1,520 -41,260 p.m.

Duties and Responsibilities

- i. word and data processing;
- ii. operating office equipment; ensuring security of office equipment, documents and records; attending to visitors/clients; handling telephone calls and appointment; maintaining an up to date filing system in the office; supervising of office cleanliness; managing petty cash; and undertaking any other office administrative services duties that may be assigned.

Requirements for appointment

For appointment to this grade, an officer must have:

- i. Served in the grade of Office Administrative Assistant II, JG 'H' for a minimum period of three (3) years;
- ii. Business Education Single and Group Certificates (BES & GC) from Kenya National Examinations Council in the following subjects;
 - a) Typewriting III (50 wpm)/Computerized Document Processing III;
 - b) Office Management III/Office Administration and Management III;
 - c) Business English III/Communication II;
 - d) Secretarial Duties II;
 - e) Office Practice II;
 - f) Commerce II;

OR

Craft Certificate in Secretarial Studies from the Kenya National Examinations Council;

iii. Certificate in Public Relations and Customer Care course lasting not less than two (2) weeks from the Kenya School of Government or any other recognized institution.

- iv. Certificate in Computer Applications from a recognized institution; and
- v. Shown merit and ability as reflected in work performance and results.

17) POSITION: ASSISTANT OFFICE ADMINISTRATOR II, CPSB JG '10' J (5 POSTS)

Basic Salary Scale: Kshs. 31,270 x 1,300 - 32,570 x 1,380 - 33,950 x 1,390 - 35,340 x 1,460 - 36,800 x 1,470 - 38,270 x 1,470 - 39,740 x 1,520 -41,260 p.m.

Duties and Responsibilities

- i. taking oral dictation;
- ii. word and data processing;
- iii. managing e-office;
- iv. operating office equipment;
- v. handling telephone calls and appointment;
- vi. attending to visitors/clients;
- vii. maintaining office diary and travel itineraries;
- viii. establishing and monitoring procedures for record keeping or correspondence and file movement;
- ix. maintaining an up to date filing system in the office;
- x. managing office protocol;
- xi. ensuring security of office records, equipment and documents including classified materials;
- xii. supervising of office cleanliness;
- xiii. managing petty cash;

Requirements for appointment

For appointment to this grade, an officer must have:

- i. Served in the grade of Assistant Office Administrator III or Office Administrative Assistant II for a minimum period of three (3) years;
- ii. Diploma in Secretarial Studies from the Kenya National Examination Council;

OR

Business Education Single and Group Certificates (BES & GC) from Kenya National Examinations Council in the following subjects;

- (a) Shorthand III (minimum 100 wpm);
- (b) Typewriting III (50 wpm)/Computerized Document Processing III;
- (c) Office Management III/Office Administration and Management III;
- (d) Business English III/Communication II;
- (e) Secretarial Duties II;
- (f) Office Practice II;
- (g) Commerce II;
- iii. Certificate in Public Relations and Customer Care course lasting not less than two (2) weeks from the Kenya School of Government or any other recognized institution;
- iv. Certificate in Computer Applications from a recognized institution;
- v. Shown merit and ability as reflected in work performance and results.

PLEASE NOTE:

- 1. All the details requested in the advertisement should be filled on the on-line form.
- 2. ALL Serving Officers in the County Public Service, MUST clearly indicate on the on-line form: -

- ✓ The Officer's Payroll Number;
- ✓ Date of first appointment;
- ✓ Date of last promotion to the current grade; and
- ✓ Substantive designation and Job Group.
- 3. During interviews, shortlisted candidates will be required to produce the following **original documents**: National Identity Card; Academic and Professional Certificates; **current payslip and letter of appointment/promotion to the current grade.**
- 4. Canvassing in any form will lead to automatic disqualification.
- 5. The County Government of Kakamega is an equal opportunity employer and women, persons living with Disabilities are encouraged to apply.
- 6. Only shortlisted and successful candidates will be contacted.

HOW TO APPLY

All applicants should **click** on the **Job Offers Option** on the County Website **www.kakamega.go.ke**, fill the Application Form and submit it **ONLINE** on or before **21**st **March, 2023 at 11.59 P.M.**

N/B: No hard copy or emailed applications to the Board's official email i.e. cpsb@kakamega.go.ke will be accepted.

Applicants are advised to provide accurate information when making applications, those who give false information regarding their credentials and qualifications will be automatically disqualified.

PLEASE NOTE: Kakamega County Public Service Board (KCPSB) **DOES NOT** use Agents nor charge **ANY FEE** at any stage of the recruitment and selection process. Our official communication channels are; email address cpsb@kakamega.go.ke and phone number **0745888999 ONLY**.

SECRETARY/CEO, CPSB